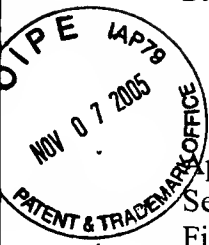


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Attorney Docket No. 23484-022



**IN THE UNITED STATES PATENT AND TRADEMARK OFFICE**

Applicants: Corine A. Bickley et al.  
Serial No.: 09/997,298  
Filed: November 29, 2001  
For: USE OF HISTORICAL DATA FOR A VOICE APPLICATION INTERFACE  
Examiner: Huyen X Vo  
Art Unit: 2655

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Mail Stop Amendment  
Commissioner for Patents  
P.O. Box 1450  
Alexandria, VA 22313-1450

**REQUEST FOR CONTINUED EXAMINATION UNDER 37 CFR 1.114 AND  
AMENDMENT**

Sir:

Applicants submit the following Request for Continued Examination and Preliminary Amendment as follows:

**A List of Claims** begins on page 2 of this Response.

**Remarks** begin on page 13 of this Response.